

## Licensing Officer's Report



# LICENSING SUB-COMMITTEE

11 April 2016

Subject heading:

Report author and contact details:

Galeto's 96 South Street Romford RM1 1RX Premises licence application Paul Jones, Licensing Officer paul.jones@havering.gov.uk

REPORT

This application for a premises licence is made by Mr Luiz Orlando and Mrs Sylvia Orlando under section 17 of the Licensing Act 2003. The application was received by Havering's Licensing Authority on 25<sup>th</sup> February 2016.

## Geographical description of the area and description of the building

This premises is located in Romford's town centre on Romford's busiest street during the night time economy. The premises is a purpose built commercial outlet. Residential properties occupy the levels above the premises. The area might therefore be considered one of mixed use.

## Details of the application

The applicant seeks to be able to provide the following licensable activities:

Late night refreshment							
Day	Start	Finish					
Monday to Wednesday	23:00	01:00					
Thursday to Saturday	23:00	02:00					
Sunday	23:00	00:00					

Supply of alcohol (on premises)					
Day Start Finish					
Monday to Sunday	10:00	00:00			

Hours premises open to the public						
Day Start Finish						
Monday to Wednesday	07:00	01:00				
Thursday to Saturday	07:00	02:00				
Sunday	07:00	00:00				

### Non-standard timings

Late night refreshment						
Day	Start	Finish				
Bank holiday Sundays	23:00	02:00				
Christmas Eve	23:00	02:00				
Boxing Day	23:00	02:00				
New Year's Eve	23:00	02:00				

### Comments and observations on the application

The applicant acted in accordance with regulations 25 and 26 of *The Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005* relating to the advertising of the application. The required public notice was installed in the 4<sup>th</sup> March 2016 edition of the Yellow Advertiser.

The premises is located in one of Havering's special policy areas and might therefore be subject to licensing policy 2 which states:

## Licensing Policy 2

The Licensing Authority has adopted a special policy relating to cumulative impact in relation to:

- Romford town centre within the ring road
- St Andrews Ward

This policy creates a rebuttable presumption that applications for new premises licences, club premises certificates, or variation applications that will to add to the existing cumulative impact, will normally be refused, unless the applicant can demonstrate why the operation of the premises involved will not add to the cumulative impact and not impact adversely on the promotion of the licensing objectives. The exception to this policy will be for applications for restaurants where alcohol is sold ancillary to a table meal and the terminal licensing hour is in line with the policy.

The application indicates that:

the premises will operate strictly as a restaurant (with full restaurant conditions for the sale of alcohol) and with a take away food service also available.

This statement might seem to suggest that the premises will remain strictly a restaurant for the duration of its opening hours, albeit a restaurant with a take away food service *also available*. The licensable activities sought and their attendant hours might suggest otherwise, however.

The on supply of alcohol, ancillary to table meals, intends to cease at 00:00 seven nights a week at which time the premises will remain open to the public Monday to Saturday until 01:00 or 02:00. The premises' role as a restaurant will cease at midnight and the business will then operate exclusively as a take away food shop for the remainder of the period it is open. The premises might reasonably be seen to have a dual role rather than be considered strictly a restaurant.

The apparent dual nature of this premises might reasonably place this application within the ambit of licensing policy 2. The exceptions to licensing policy 2 are restaurants where *alcohol is sold ancillary to a table meal and the terminal licensing hour is in line with the policy*. The premises may intend to operate as a restaurant until 00:00 but thereafter it will cease to provide table meals, will cease the sale of alcohol and might appear to become a late night food take away shop exclusively. A take away food shop would not constitute an exception to this licensing policy.

## Summary

There were no representations against this application from interested persons.

There were three representations against this application from responsible authorities.

### **Details of representations**

Valid representations may only address the following licensing objectives:

- The prevention of crime and disorder
- The prevention of public nuisance
- The protection of children from harm
- Public safety

#### Responsible authorities' representations

PC Oisin Daly makes representation against this application on behalf of the Metropolitan Police. PC Daly's concerns relate to all four licensing objectives.

Senior Public Health Strategist Ms Elaine Greenway makes representation against this application on behalf of Havering's Public Health Service based upon her concerns further to the prevention of public nuisance licensing objective.

Licensing Officer Arthur Hunt makes representation against this application on the behalf of Havering's Licensing Authority. Mr Hunt's representation is based upon his concerns in relation to the prevention of crime and disorder and the prevention of public nuisance licensing objectives.



# Copy of Application

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[Insert name and address of relevant licensing authority and its reference number (optional).]

#### Application for a premises licence to be granted under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We MR LUIZ ORLANDO & MRS SYLVIA ORLANDO

(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

#### Part 1 - Premises Details

Postal addres	s of premises or, if none, ordnance s	urvey map reference or description	
96 SOUTH S	TREET,		
ROMFORD,			
ESSEX.			
Post town	ROMFORD	Postcode	RM1 1RX
I USI IUWII		Tostoue	

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£27,750 BAND B

#### Part 2 - Applicant Details

Please state whether you are applying for a premises licence as

Please tick as appropriate

a)	an i	ndividual or individuals *	Х	please complete section (A)
b)	a pe	rson other than an individual *		
	i.	as a limited company		please complete section (B)
	ii.	as a partnership		please complete section (B)
	iii.	as an unincorporated association or		please complete section (B)
	iv.	other (for example a statutory corporation)		please complete section (B)

c)	a recognised club		please complete section (B)			
d)	a charity		please complete section (B)			
e)	the proprietor of an educational establishment		please complete section (B)			
f)	a health service body		please complete section (B)			
g)	a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales		please complete section (B)			
ga)	a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England		please complete section (B)			
h)	the chief officer of police of a police force in England and Wales		please complete section (B)			
* If yo	u are applying as a person described in (a) or (b) please c	onfirm:	:			
Please	tick yes					
I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or						
I am m	aking the application pursuant to a					
	statutory function or					
	a function discharged by virtue of Her Majesty's prerog	ative				

## (A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr X		Mrs		Miss		N	As 🗌	Other Title (for example, Rev)	
Surnam ORLAN							First nar LUIZ	nes	
	I am 18 years old or over							X	Please tick yes
Current postal address if different from premises address 27 KINGSTON ROAL ROMFORD, ESSEX, RM1 3NB.				ROAE	),				
Post town ROMFORD						Postcode	RM1 3NB		
Daytime contact telephone number						1			
E-mail a (optional		S							

#### SECOND INDIVIDUAL APPLICANT (if applicable)

Mr 🗌	Mrs X	C C	Miss		I	Ms 🗌	r Title (for ple, Rev)		
<b>Surname</b> ORLANDO						First nar SYLVIA			
I am 18 years	old or ov	er					X Pl	ease	e tick yes
Current postal address if different from premises address 27 KINGSTON ROAL ROMFORD, ESSEX, RM1 3NB				D,					
Post town ROMFORD					Postcode		RM1 3NB		
Daytime contact telephone number									
E-mail address (optional)									

#### **(B) OTHER APPLICANTS**

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name
Address
Registered number (where applicable)
Description of applicant (for example, partnership, company, unincorporated association etc.)
Telephone number (if any)
E-mail address (optional)

#### Part 3 Operating Schedule

When do you want the premises licence to start?

DD	Μ	Μ		Y	YYY			
24	0	3	2	0	1	6	]	

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD	)	MN	1		ΥY	YY	r
1	T	T	T	T	T	T	T

Please give a general description of the premises (please read guidance note 1) THE RESTAURANT IS SET IN A GROUND FLOOR RETAIL UNIT LOCATED IN A TERRACED BLOCK WITH SHOPS / COMMERCIAL UNITS ON THE GROUND FLOOR AND OFFICES / RESIDENTIAL UNITS ON THE UPPER FLOORS ABOVE.

IT CONSISTS OF A CUSTOMER SERVICE & SEATING AREA, COOKING & FOOD PREPARATION AREA TO THE FRONT AND STOCK ROOMS / COLD STORE AND OFFICE TO THE REAR. CUSTOMER TOILETS ARE TO THE REAR OF THE CUSTOMER AREA.

THERE WILL ALSO BE UP TO 4 TABLES AND 16 CHAIRS OUTSIDE IMMEDIATELY TO THE FRONT OF THE PREMISES IN AN AREA (MARKED ON THE PLAN) SEPARATED FROM THE PAVEMENT BY A BARRIER SUBJECT TO THE GRANT OF A HIGHWAYS CONSENT OR STREET TRADING LICENCE.

THE PREMISES WILL OPERATE STRICTLY AS A RESTAURANT (WITH FULL RESTAURANT CONDITIONS FOR THE SALE OF ALCOHOL) & WITH A TAKE AWAY FOOD SERVICE ALSO AVAILABLE.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Prov	ision of regulated entertainment	Please tick any that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	

## Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

## In all cases complete boxes K, L and M

## A

Plays Standard days and timings (please read guidance note 6)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for performing plays ( note 4)	please read guid	ance
Thur			-		
Fri			Non standard timings. Where you intend to use the performance of plays at different times to those liste the left, please list (please read guidance note 5)		
Sat					
Sun					

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Films Standard days and timings (please read guidance note 6)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for the exhibition of fil guidance note 4)	<u>ms</u> (please read	
Thur			-		
Fri			Non standard timings. Where you intend to use the exhibition of films at different times to those listed in left, please list (please read guidance note 5)		
Sat					
Sun					

B

С

<b>Indoor sporting events</b> Standard days and timings (please read guidance note 6)		d timings	Please give further details (please read guidance note 3)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 5)
Fri			
Sat			
Sun			

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-1	
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Boxing or wrestling entertainments Standard days and timings (please read guidance note		l timings	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
(please 6)	read guida	ance note		Outdoors 🔲	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for boxing or wrestling (please read guidance note 4)	g entertainmen	t
Thur					
Fri			Non standard timings. Where you intend to use the or wrestling entertainment at different times to thos column on the left, please list (please read guidance n	se listed in the	oxing
Sat				,	
Sun					

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Live music Standard days and timings (please read guidance note			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	e note 3)	
Tue			-		
Wed			State any seasonal variations for the performance or read guidance note 4)	<b>f live music</b> (pl	ease
Thur			-		
Fri			Non standard timings. Where you intend to use the performance of live music at different times to those on the left, please list (please read guidance note 5)		
Sat					
Sun					

F	

<b>Recorded music</b> Standard days and timings (please read guidance note			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	
Day	Start	Finish	-	Both	
Mon			Please give further details here (please read guidance	e note 3)	
Tue			-		
Wed			State any seasonal variations for the playing of record read guidance note 4)	orded music (pl	ease
Thur		-	-		
Fri			Non standard timings. Where you intend to use the playing of recorded music at different times to thos on the left, please list (please read guidance note 5)		
Sat	-				
Sun					

<b>Performances of dance</b> Standard days and timings (please read guidance note		l timings	Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
(please read guidance note 6)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	note 3)	
Tue			-		
Wed			State any seasonal variations for the performance of guidance note 4)	f dance (please )	read
Thur			-		
Fri			Non standard timings. Where you intend to use the performance of dance at different times to those list the left, please list (please read guidance note 5)		
Sat					
Sun					

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 6)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	Will this entertainment take place indoors or	Indoors	
Mon			outdoors or both – please tick (please read guidance note 2)	Outdoors	
				Both	
Tue			Please give further details here (please read guidance	note 3)	
Wed					
Thur			State any seasonal variations for entertainment of a to that falling within (e), (f) or (g) (please read guidar	similar descript nce note 4)	<u>tion</u>
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sun					

Late night refreshment Standard days and timings (please read guidance note			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	x
6)				Outdoors	
Day	Start	Finish		Both	
Mon	23.00		Please give further details here (please read guidance	note 3)	
		01.00	NONE		
Tue	23.00				
		01.00			
Wed	23.00		State any seasonal variations for the provision of late (please read guidance note 4) NONE	e night refreshment	
		01.00			
Thur	23.00				
		02.00			
Fri	23.00		Non standard timings. Where you intend to use the		
		02.00	provision of late night refreshment at different times the column on the left, please list (please read guidance	ce note 5)	
Sat	23.00		THE HOURS FOR THE PROVISION OF LATE NIGHT REFRESHN FOR TAKE AWAY WILL BE EXTENDED TO 02.00 ON BANK HOLIDAY SUNDAYS, CHRISTMAS EVE, BOXING DAY AND NI		
		02.00			
Sun	23.00		YEARS EVE.		
00.00					

J

<b>Supply of alcohol</b> Standard days and timings (please read guidance note 6)			Will the supply of alcohol be for consumption – please tick (please read guidance note 7)	On the premises	x
				Off the premises	
Day	Start	Finish		Both	
Mon	10.00		State any seasonal variations for the supply of alco	<u>hol</u> (please read	
		00.00	guidance note 4) NONE		
Tue	10.00				
		00.00	- (#) 		
Wed	10.00				
		00.00			
Thur	10.00		Non standard timings. Where you intend to use th		
		00.00	supply of alcohol at different times to those listed in left, please list (please read guidance note 5)	a the column of	<u>r uic</u>
Fri	10.00		NONE		
		00.00			
Sat	10.00		1		
40		00.00	· · · · · · · · · · · · · · · · · · ·		
Sun	10.00				
		00.00			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor:

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8). NONE

L

Hours premises are open to the public Standard days and timings (please read guidance note 6)		- d timings	State any seasonal variations (please read guidance note 4) NONE
Day	Start	Finish	1
Mon	07.00		
		01.00	
Tue	07.00		
		01.00	
Wed	07.00		
		01.00	Non standard timings. Where you intend the premises to be open to
Thur	07.00		public at different times from those listed in the column on the left, please list (please read guidance note 5)
		02.00	THE HOURS FOR THE PROVISION OF LATE REFRESHMENT FOR TAKE AWAY WILL BE EXTENDED TO 02.00 ON BANK HOLIDA
Fri	07.00		SUNDAYS, CHRISTMAS EVE, BOXING DAY AND NEW YEARS
		02.00	EVE.
Sat	07.00		
		02.00	1
Sun	07.00		
		00.00	1

K

**M** Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 9)

WE WILL OPERATE OUR BUSINESS IN A RESPONSIBLE MANNER AND ACTIVELY PROMOTE THE LICENSING OBJECTIVES AT ALL TIMES.

PLEASE SEE THE SEPARATE SHEET ATTACHED REGARDING THE APPLICANTS STATEMENT ADDRESSING THE CUMULATIVE IMPACT ZONE.

#### b) The prevention of crime and disorder

1) CCTV COVERING THE INTERIOR & EXTERIOR OF THE RESTAURANT WILL BE INSTALLED AND WILL BE KEPT OPERATIONAL AT ALL TIMES THE PREMISES ARE OPEN TO THE PUBLIC. IT SHALL BE CAPABLE OF TAKING A HEAD & SHOULDERS SHOT OF PERSONS ENTERING THE PREMISES, BE CAPABLE OF STORING IMAGES FOR A MINIMUM OF 31 DAYS AND A MEMBER OF STAFF TRAINED & CAPABLE OF DOWNLOADING IMAGES SHALL BE ON DUTY AT ALL TIMES THE PREMISES ARE OPEN TO THE PUBLIC. IMAGES SHALL BE PROVIDED TO THE POLICE OR AUTHORISED COUNCIL OFFICERS ON REQUEST. 2) THE PREMISES WILL OPERATE STRICTLY AS A RESTAURANT WITH THE SALE OF ALCOHOL ONLY BEING PERMITTED TO CUSTOMERS TAKING A SUBSTANTIAL TABLE MEAL. SEATED AT A TABLE AND WITH SERVICE BY WAITING STAFF ONLY. 3) CUSTOMERS CONSUMING A TABLE MEAL MAY BE PERMITTED TO DRINK ALCOHOL BEFORE, DURING OR AFTER THEIR MEAL. 4) THERE WILL BE NO SALE OR CONSUMPTION OF ALCOHOL PERMITTED AT THE SERVERY / BAR AND NO VERTICAL DRINKING. 5) CUSTOMERS BUYING / COLLECTING A TAKE AWAY MEAL WILL NOT BE PERMITTED TO BUY ALCOHOL. 6) THE RESTAURANT SEATING AREA WILL BE CLOSED TO NEW CUSTOMERS AT 00.00 (MIDNIGHT) AND COMPLETELY AT 00.30. AFTER THOSE TIMES ONLY A TAKE AWAY SERVICE. WILL BE AVAILABLE. 7) NO BOTTLES WILL BE PERMITTED OUTSIDE THE PREMISES & ONLY POLYCARBONATE GLASSES MAY BE USED AT THE OUTSIDE TABLES. 8) ONLY TOUGHENED GLASSWARE MAY BE USED WITHIN THE PREMISES. 9) THE OUTSIDE TABLES / CHAIRS AND ANY BARRIERS MUST BE CLEARED / REMOVED BY 19.00 DAILY AND CUSTOMERS REQUESTED TO GO INSIDE AT THAT TIME. AFTER 19.00 ONLY A MAXIMUM OF 6 SMOKERS MAY BE ALLOWED OUTSIDE. 10) CHALLENGE 25 WILL BE OPERATED AS THE PROOF OF AGE POLICY. (SEE BOX E FOR FURTHER DETAILS.) 11) FRONT OF HOUSE / WAITING STAFF WILL BE TRAINED ON INDUCTION AND AT SIX MONTHLY INTERVALS FOR THEIR ROLE & IN THE OPERATION OF CHALLENGE 25. TRAINING WILL INCLUDE IDENTIFYING PERSONS UNDER 25, MAKING A CHALLENGE, ACCEPTABLE PROOF OF AGE AND CHECKING IT, MAKING AND RECORDING A REFUSAL, AVOIDING CONFLICT & RESPONSIBLE ALCOHOL RETAILING. (RE LATE NIGHT TAKE AWAY, TRAINING WILL ALSO COVER ACKNOWLEDGING CUSTOMERS, SERVING IN TURN, EXPLAINING DELIVERY TIMES / COOKING DELAYS, MONITORING CUSTOMER CONDUCT AND REFUSING SERVICE TO DRUNK OR ABUSIVE CUSTOMERS.) 12) AN INCIDENT BOOK SHALL BE KEPT AT THE PREMISES, AND MADE AVAILABLE TO THE POLICE OR AUTHORISED COUNCIL OFFICERS, WHICH WILL RECORD THE FOLLOWING: A) ALL CRIMES REPORTED. B) LOST PROPERTY. C) ALL EJECTIONS OF CUSTOMERS, D) ANY COMPLAINTS RECEIVED,

E) ANY INCIDENTS OF DISORDER, F) ANY SEIZURE OF DRUGS OR OFFENSIVE WEAPONS, G) ANY FAULTS IN THE CCTV, H) ANY REFUSAL IN THE SALE OF ALCOHOL. I) ANY VISIT BY A RELEVANT AUTHORITY OR EMERGENCY SERVICE 13) NOTICES WILL BE PROMINENTLY DISPLAYED BY THE ENTRY/ EXIT DOOR AND POINT OF SALE (AS APPROPRIATE) ADVISING CUSTOMERS THAT: CCTV & CHALLENGE 25 ARE IN OPERATION; ADVISING CUSTOMERS OF THE PROVISIONS OF THE LICENSING ACT REGARDING UNDERAGE & PROXY SALES; THE TRADING TIMES OF THE PREMISES; THAT NO GLASSES OR DRINKS MAY BE TAKEN OFF THE PREMISES (INCLUDING THE TERRACE WHEN IN USE) AT ANY TIME; TO RESPECT RESIDENTS & LEAVE QUIETLY AND NOT TO LOITER OUTSIDE; THAT ONLY 6 SMOKERS ARE ALLOWED OUTSIDE AFTER 19.00.

#### c) Public safety

A FIRE RISK ASSESSMENT & EMERGENCY PLAN WILL BE PREPARED AND REGULARLY REVIEWED. STAFF WILL BE GIVEN APPROPRIATE TRAINING IN RESPECT OF FIRE SAFETY.

#### d) The prevention of public nuisance

1) NOTICES WILL BE PROMINENTLY DISPLAYED BY THE ENTRY/ EXIT DOOR AND POINT OF SALE AS APPROPRIATE-- SEE SECTION B CONDITION 13 FOR FULL DETAILS. 2) NO DRINKS OR GLASSWARE WILL BE PERMITTED TO BE TAKEN OUTSIDE THE RESTAURANT OR OFF THE TERRACE (WHEN IN USE) AT ANY TIME. 3) A MAXIMUM OF 6 SMOKERS WILL BE PERMITTED OUTSIDE THE FRONT OF THE **RESTAURANT AFTER 19.00.** 4) MANAGEMENT & STAFF WILL REGULARLY MONITOR THE OUTSIDE OF THE RESTAURANT INCLUDING CUSTOMERS OUTSIDE SMOKING BY CCTV & PHYSICALLY. SUITABLE CONTAINERS WILL BE PROVIDED FOR CIGARETTE ENDS. 5) THE RESTAURANT FRONT WILL BE KEPT TIDY AT ALL TIMES AND SHALL BE SWEPT AT CLOSE. 6) NO DELIVERIES WILL BE RECEIVED OR GLASS BOTTLES / RUBBISH REMOVED BETWEEN 21.00 AND 08.00. 7) A PHONE NUMBER WILL BE DISPLAYED FOR RESIDENTS TO CONTACT MANAGEMENT WITH ANY CONCERNS. DETAILS OF ANY COMPLAINTS & THE ACTION TAKEN WILL BE RECORDED IN THE INCIDENT BOOK. 8) STAFF WILL DIRECT CUSTOMERS TO NEARBY THE CAB OFFICES / CAB RANK OR CALL A

8) STAFF WILL DIRECT CUSTOMERS TO NEARBY THE CAB OFFICES / CAB RANK OR CALL A CAB FOR CUSTOMERS ON REQUEST.

9) MUSIC WILL ONLY BE PLAYED AT A BACKGROUND LEVEL.

e) The protection of children from harm

 NOTICES WILL BE PROMINENTLY DISPLAYED BY THE ENTRY/ EXIT DOOR AND POINT OF SALE AS APPROPRIATE- SEE SECTION B CONDITION 13 FOR FULL DETAILS.
CHALLENGE 25 WILL BE OPERATED AS THE PROOF OF AGE POLICY. ONLY A PHOTOGRAPHIC DRIVING LICENCE, VALID PASSPORT OR PROOF OF AGE CARD BEARING THE HOLDERS PHOTOGRAPH AND THE PASS HOLOGRAM / LOGO ON IT WILL BE ACCEPTED AS PROOF OF AGE.
ALL REFUSALS OF SERVICE WILL BE RECORDED IN THE INCIDENT BOOK (REFUSALS SECTION) AND WILL BE MADE AVAILABLE TO THE POLICE OR AUTHORISED COUNCIL OFFICERS ON REQUEST.

4) FRONT OF HOUSE / WAITING STAFF WILL BE TRAINED ON INDUCTION AND AT SIX MONTHLY INTERVALS IN THE OPERATION OF CHALLENGE 25. TRAINING WILL INCLUDE IDENTIFYING PERSONS UNDER 25, MAKING A CHALLENGE, ACCEPTABLE PROOF OF AGE AND CHECKING IT, MAKING AND RECORDING A REFUSAL, AVOIDING CONFLICT & RESPONSIBLE ALCOHOL RETAILING.

5) NO CHILD OR YOUNG PERSON UNDER 18 WILL BE PERMITTED TO CONSUME ALCOHOL ON THE PREMISES AT ANY TIME.

6) NO UNACCOMPANIED CHILDREN WILL BE PERMITTED ON THE PREMISES AFTER 20.00

#### Checklist:

#### Please tick to indicate agreement

0	I have made or enclosed payment of the fee.	Х
0	I have enclosed the plan of the premises.	Х
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	Х
0	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	Х
0	I understand that I must now advertise my application.	Х
0	I understand that if I do not comply with the above requirements my application will be rejected.	Х

#### IT IS AN OFFENCE, LIABLE ON SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

**Part 4 – Signatures** (please read guidance note 10)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 11). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	22/02/16
Capacity	AUTHORISED LICENSING CONSULTANT

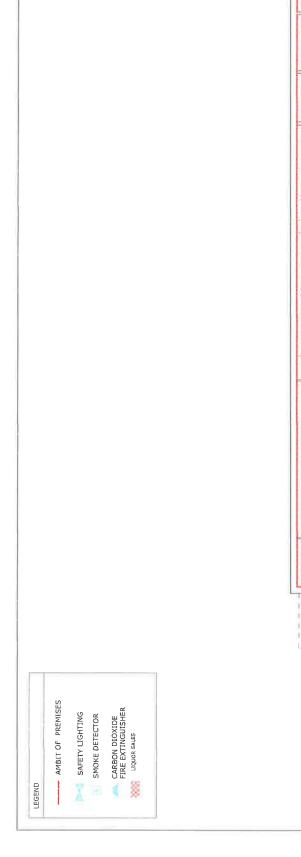
For joint applications, signature of  $2^{nd}$  applicant or  $2^{nd}$  applicant's solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant, please state in what capacity.

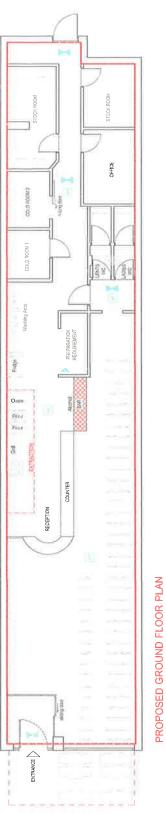
Signature	
Date	

Capacity						
Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13) GT LICENSING CONSULTANTS, 55 CODENHAM GREEN, BASILDON, ESSEX, SS16 5DT						
Post town BASILDON Postcode SS16 5DT						
Telephone number (if any)07810 826778						
If you would prefer us to correspond with you by e-mail, your e-mail address (optional) gtlicensingconsultants@googlemail.com						

#### **Notes for Guidance**

- 1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
- 2. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- 3. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 4. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 5. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 6. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 7. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 8. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
- 9. Please list here steps you will take to promote all four licensing objectives together.
- 10. The application form must be signed.
- 11. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 12. Where there is more than one applicant, each of the applicant or their respective agent must sign the application form.
- 13. This is the address which we shall use to correspond with you about this application.





SCALE 1:100 @ A3	SCALE BAR	
15,086.01.REV1	12.02.16	
DRAWING NUMBER	DATE	
96 South Street, Romford, Essex, RM1 1RX	PROPOSED FLOOR PLAN	
PROJECT	цте	
I. All dimensions to be verified on site DO NOT SCALE DIRECTLY ON DRAWING. All dimensions are in millimeters 3. No works shall commence until all	These include, Planning, Building Regulations, Themes include, Planning, Building Regulations, Thames Water and Party Wall. 4. The Copyright of this drawing belong to Advance Planning and Licensing Limited. 5. All dimensions to be verified on site.	
ADVANCE	ARCHITETURE I PLANNING I LICENSING Unit 12, ASHIEH MUSE, Ashiey Ruza, London N17 9LZ Telephone: (020) 8801 6601 E-Mail: info@advancepl.co.uk	

# Galetos 96 South Street Romford / Application for a New Premises Licence -- CIZ Statement

Galetos is to be a new restaurant located at 96 South Street, Romford within a main part of the Town Centre's vibrant day and night time economies between Eastern and Western Roads. There are 2 other restaurants, a number of fast food outlets, five destination pubs and a large nightclub within the immediate area.

There are four TFL licensed mini cab offices nearby and the taxi rank in Eastern Road which is marshalled at night within the hours of the night time economy. Romford Station which is on the Liverpool Street rail line is served by TFL Rail and Abellio Greater Anglia and is within 200 yards. Romford Station is to become a main station on the new Cross Rail line with fast services to Central London and Heathrow Airport with more frequent trains which will also run later. This new rail service can reasonably be expected to bring more people to Romford and will promote the night time economy. The main Town Centre bus stops are located adjacent to the Station and buses serve all parts of Havering and beyond into East London.

Our clients believe the location of Galetos is ideally suited for a top end restaurant both now and following the arrival of Crossrail and the changes it will bring to the Town Centre. The location was previously a fast food restaurant run by a franchise of a national operator.

Galetos will bring a new concept to the location & Romford Town Centre.

The applicants have considered the cumulative impact policy & the night time economy. They have a thorough knowledge of problems arising in the area and have proposed robust measures to both promote the Licensing Objectives and prevent any increase in negative cumulative impact.

The applicants Mr Mrs Orlando are long established and highly experienced operators who already operate two well known restaurants within Romford Town Centre, one of which is located within 200 yards of the new Galetos restaurant. Their restaurants have been successfully operating one for over 14 years and the second for 5 years. Mr Mrs Orlando have always complied with the law and the hours and conditions relating to their Premises Licences with no history of complaints or breaches at either venue.

Galetos will operate strictly as a bona fide restaurant within traditional restaurant hours and a 30 minute consumption period at the end of each trading session to allow customers to finish their meal and drinks then leave as they finish rather than all at once. Given it is located in a busy Town Centre location we feel that a terminal hour of midnight for a restaurant is reasonable.

The sale of alcohol will be for consumption on the premises only and will be subject to full restaurant conditions whereby customers must be seated, intending to take or taking a full table meal with all service of food and alcohol by waiting staff only. There is no request for off sales of alcohol and no drinks, glasses or bottles will be allowed to be removed from the restaurant or outside tables at any time. Drinks at outside tables will be served in toughened glass and customers collecting a take away will not be allowed to buy alcohol.

There will be a few outside tables and chairs to allow customers to dine outside and enjoy a drink with their food but in line with other premises they will be removed at 19.00 daily.

The vast majority of customers will be eating and socialising at the restaurant with family or friends and the consumption of alcohol will be at a lower slower pace in a more relaxed atmosphere than a bar. Taking into account the proposed business model with full restaurant conditions and no off sales etc the applicants do not consider that Galetos will add to the alcohol related problems in Romford Town Centre. We believe a terminal hour past that in Policy LP7 is justified given the fact the venue will be a restaurant and in a Town Centre location.

The applicants also wish to take advantage of the busy location and offer a take away hot food service until 00.00 Sunday, 01.00 Monday to Wednesday and 02.00 Thursday to Saturday. They consider that having an additional competently operated fast food outlet operating to 01.00 Monday to Wednesday and 02.00 Thursday to Saturday and in close proximity to the transport hub will aid in the faster, safer and orderly dispersal of customers during the night time economy. It will reduce queuing times, the number of people gathering and bumping into each other at the current limited outlets and the associated risks of public disorder / anti social behaviour and public nuisance. We suggest it will not add to negative cumulative impact but will in fact aid in reducing it.





Galetos 96 South Street Romford RM1 1RX			
	Scale: 1:1000 Date: 29 March 2016 Size: A4		



London Borough of Havering Town Hall, Main Road,Romford, RM1 3BD Tel: 01708 434343

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## Representation from Responsible Authorities



## Licensing Act 2003 Responsible Authority representation

This representation is made by a Responsible Authority for the London Borough of Havering concerning an application for a new premises licence for the premises as detailed below.

Premises Name and address: Galetos, 96 South Street, Romford RM1

Your Name: Arthur Hunt

Organisation name/name of body you represent: London Borough of Havering / Licensing Authority

Your Address: 5<sup>th</sup> Floor, Mercury House, Mercury Gardens, Romford, RM1 3SL

**Email:** arthur.hunt@havering.gov.uk

Contact telephone number: 01708 433585

**Summary of Objection:** Objection to an application for a new premises licence based upon the prevention of crime and disorder and the prevention of public nuisance licensing objectives.

Policy Considerations

Licensing Policy 2

The Licensing Authority has adopted a special policy relating to cumulative impact in relation to:

- Romford town centre within the ring road
- St Andrews Ward

This policy creates a rebuttable presumption that applications for new premises licences, club premises certificates or variation applications that will to add to the existing cumulative impact will normally be refused unless the applicant can demonstrate why the operation of the premises involved will not add to the cumulative impact and not impact adversely on the promotion of the licensing objectives. The exception to this policy will be for applications for restaurants where alcohol is sold ancillary to a table meal and the terminal licensing hour is in line with the policy.

## Licensing Policy 7

When dealing with new and variation applications the Licensing Authority will give more favourable consideration to applications with the following closing times:

**Restaurants and Cafes** 

23:00 - Sunday to Thursday Midnight - Friday and Saturday

## Hot food and drink supplied by takeaways, fast food premises

Midnight - Sunday to Thursday 01:00 - Friday and Saturday

Consideration will also be given to the type of area that the premises is located in with regulated activities normally being permitted until 23:30 in residential areas and 00:30 in mixed use areas.

These hours are not pre-determined and each application will be considered on its merits.

## Licensing Policy 16

The Licensing Authority recognises that where gardens and tables and chairs are provided for smoking, eating and drinking outside, users can cause nuisance.

Where smoking, eating and drinking take place outside the Licensing Authority expects applicants to provide comprehensive details in their operating schedule on:

- The location of outside areas to be available for use
- How the outside areas will be managed to prevent noise, smell and pavement obstructions.

Where the Licensing Authority receives representations or a review application regarding the use of an outside area it will impose restrictions or conditions that are appropriate for preventing a public nuisance.

## Licensing Policy 17

The Licensing Authority will normally require all licensed premises to be cleared of patrons within a reasonable period, usually 30 minutes, after the end of the time permitted for licensable activities. An application for a new late night premises licences or variation application will not normally be granted unless a proposed dispersal policy is included in the operating schedule.

## Representation

I wish to make representation as a Responsible Authority under the prevention of crime and disorder and the prevention of public nuisance licensing objectives.

## **Application**

I think the application needs to be viewed in two parts:-

- 1. An application to be able to supply alcohol in a restaurant setting.
- 2. An application to become a take away food premises requiring a licence for late night refreshment.

If the application were solely for part 1, then it would be exempt from Licensing Policy 2 as it is a restaurant premises and times are within the Licensing Policy 7 times for a mixed use area.

Having said that, part 2 takes it into conflict with **Licensing Policy 2** due to the fact that the applicant wishes to operate as a take away premises only after 0000 until the terminal hours of 0100 on Monday to Wednesday and 0200 on Thursday to Saturday. Sunday's terminal hour is 0000.

The applicant details in a CIZ statement submitted at the time of the application that they do not believe that the premises will add to the negative cumulative impact; however, I would contend that the application has failed to demonstrate how it will not affect the cumulative impact area negatively and successfully rebut the presumption of the policy statement.

**Licensing Policy 7** details those hours Havering considers it is acceptable for premises to operate. As previously stated the restaurant part of the application is within those times. The take away operation will be outside these times:-

*"Hot food and drink supplied by takeaways, fast food premises Midnight - Sunday to Thursdays 01:00 Friday and Saturday"* 

There is nothing within the application detailing why the applicant should be exempt from policy 7 other than stating "*The applicants wish to take advantage of the busy location and offer a take away hot food service…*" The applicant proposes the argument that they will be assisting a decrease in cumulative impact by creating another supply outlet. This argument has been tendered before but assumes there is a finite number of customers. The applicant has not structured an argument based on the possibility that they could be retaining further people in the town centre instead of dispersing at the end of the night.

**Licensing Policy 16** details what is expected from premises which will be providing outside tables and chairs. The only mention in the application of the outside seating is made in the CIZ statement which says:-

"There will be a few outside tables and chairs to allow customers to dine outside and enjoy a drink with their food but in line with other premises they will be removed at 1900 daily"

This is hardly comprehensive as required by the policy.

**Licensing Policy 17** states that if a premises is to operate late at night then a dispersal policy should be included as part of the operating schedule. No such policy has been included in this application.

## Summary

With the submitted application the Licensing Authority is not satisfied that the above policy considerations have been addressed sufficiently to promote the licensing objectives of the prevention of crime and disorder and the prevention of public nuisance.

## **Complaint and Inspection History (if applicable)**

As stated in the application the premises was previously run as a *Kentucky Fried Chicken* franchise. The venue had a premises licence which allowed late night refreshment

## Monday to Sunday – 23:00 to 00:00

This licence was surrendered in August 2015.

## Other documents attached

None attached

Arten Huik Signed

dated 22/03/2016



Mr Arthur Hunt Havering Licensing Authority Mercury House Mercury Gardens Romford Essex RM1 3SL KD - Havering Borough KD - Romford Police Station

Romford Police Station 19 Main Road Romford RM1 3BJ Telephone: 01708-779171 Facsimile: Email: Oisin.Daly@met.pnn.police.uk www.met.police.uk Your ref: Our ref: Our ref: 02nd March 2016

Dear Mr Jones,

# Police Representation to the Application for a new Premises Licence at "Galetos", 96 South Street, Romford, RM1 1RX.

I certify that I have considered the application shown above and I wish to make **representations** that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

- 1. the prevention of crime and disorder,
- 2. public safety,
- 3. prevention of public nuisance, and
- 4. the protection of children from harm

The applicant has not shown in their application how they have satisfied the provisions of the current Havering Council licensing policy.

Section 4.2 of the licensing policy asks for a complete, meaningful and detailed operating schedule that will enable all parties to understand what is being sought by the application.

This application appears to be for dual function premises, a restaurant with alcohol served ancillary to a meal and a late night take away which trades until 0200hrs. The CIZ statement from the applicant states that the premises will operate strictly as a bona fide restaurant yet then also describes the premises as wanting to take advantage of the busy location and offer a take away service.

Section 4.4 of the policy asks why the application should be considered an exception to the policy.

The applicant describes the restaurant as a "New Concept" to the area. The premises is located on the site of a closed KFC fast food shop, the proposed restaurant theme is not accurately described by the applicant so it is impossible to consider how it will differ to any other offers on the high street. The application only states that it will be a "Top End" restaurant.

The majority of the conditions offered by the venue relate to the sale of alcohol and the outside area, the late-night refreshment aspect of the licence and its impact on the licensing objectives is not given adequate consideration.

## The Prevention of Crime and Disorder

The venue itself is positioned in the heart of South Street, directly opposite some of the most popular venues within the town. There are already existing issues surrounding the dispersal of patrons from the town centre, an issue which is compounded in premises which already offer late night refreshment. The issue of dispersal is significant to the policing strategy of the town, the area within the ring is subject to a "Dispersal Zone" almost all weekends, a power authorised by an Inspector under the Anti-Social Behaviour Crime and Policing Act 2014 due to the high levels of anti-social behaviour which is regularly seen within the town centre.

This is emphasized by a police intelligence report (crimint KDRT00318149) from the 27th February 2016:

"On Saturday 27th February 2016, whilst on night duty operation omega in Romford town centre, Subject was seen to be stood on SOUTH STREET ROMFORD shouting at a group of males on the same side of the road this shouting was aggressive in nature I believe that if a section 35 notice was not issued the subject would have continued to be abusive in a public place and cause anti social behavior

## ISSUED ON 27/02/2016 AT 0143HRS"

On the same night another individual was arrested for failing to disperse from the area, South Street, at 0150hrs.

Any additional take-away venues offering late-night refreshment would only add to the difficulties in dispersing patrons and contribute to the current levels crime and disorder.

## Public Safety

The venue places the impetus on the management and staff of the venue to be responsible for the safety of public both in and outside the venue. There is no mention of door staff in the conditions offered by the venue, the applicant recognises that the premises is situated in the heart of a busy night time economy.

The applicant also states that the current take away venues suffer from people "gathering and bumping into each other and the associated risks of public disorder/anti social behaviour and public nuisance". The applicant acknowledges that these instances occur at other venues, the majority of whom have door staff, yet do not make any provisions for trained security staff at their own premises.

## **Prevention of Public Nuisance**

The venue, by offering a take away facility, cannot have any control of the actions of their customers once they leave the premises and how they then dispose of the waste created or where they choose to eat their food. Any additional take away venues will only add to the waste created in the town at the end of the night.

Littering impacts on local residents and is considered by the "Keep Britain Tidy" campaign as the first sign of social degradation, it is a criminal offence and a problem for residents of the area and various responsible authorities.

## The Protection of Children From Harm

The venue has offered a condition of no under-18's after 2000 hrs unless supervised by an adult. The absence of any door staff may limit the ability if the venue to manage this condition. The application does not accurately describe in the CIZ statement any measures to protect children from harm.

If I can be of any further assistance please feel free to contact me

Yours sincerely, Oisin Daly PC 364KD Licensing officer Havering

#### **Paul Jones**

From:Elaine GreenwaySent:11 March 2016 15:47To:Paul JonesCc:Syed RahmanSubject:RE: Premises licence application - Galetos 96 South Street Romford RM1 1RX

To Havering Licensing

This is the Public Health Service representation in respect of the licence application for Galetos 96 South Street Romford RM1 1RX, on behalf of the Director of Public Health as a responsible authority.

The application describes Galetos as a "top end restaurant" which also dispenses take away hot food. It is located within Romford ring road, which is within an area of cumulative impact as set out in the Licensing Policy,

The view of the Public Health Service is that the application fails to demonstrate how the premises will not add to the cumulative impact and not adversely impact on the promotion of the licensing objectives.

In respect of the prevention of public nuisance, in particular the activity and noise from the late night takeaway element of the application (12 midnight until 2am) is considered by the Public Health Service to further contribute to cumulative impact. Rather than encourage dispersal, the availability of additional takeaway hot food service in the area, could adversely impact on dispersal.

The applicant makes a point about the number of people gathering and bumping into each other at current limited (fastfood) outlets and associated risks of public disorder, but provides no evidence that supports this statement; either that this is a real problem in the Town Centre, or that establishing further provision is the correct remedial action.

Furthermore, in terms of public nuisance, the applicant does not describe how potential problems of littering from late night takeaway will be addressed and not negatively impact on users of public transport through the nearby transport hubs.

In terms of the terminal licensing hour, the Public Health Service can see no evidence that extending alcohol sales beyond this time will not add to cumulative impact.

It should be noted that this premises is located in an area that has higher rates of the following compared to the borough overall:

1

- Criminal damage
- Police calls related to alcohol
- Late night crime

Kind regards Elaine

Elaine Greenway | Acting Public Health Consultant

London Borough of Havering | Public Health Service 12<sup>th</sup> floor, Mercury House, Romford, RM1 3BB

t 01708 431 835 e elaine.greenway@havering.gov.uk www.havering.gov.uk